
Eligibility Criteria

You're eligible for the Cyclor insurance product if:

1. You are at least 18 years of age and permanently reside in the United Kingdom.
2. You have proof of purchase/receipt(s) for your bicycle, accessories and your sold secure rated lock.
3. Your bicycle is in good condition and hasn't already been stolen or damaged.
4. You're able to upload original images of your cycle, accessories and lock to the Bikefinder app after you've set up your subscription, within 14 days of your insurance cover starting and prior to any registered claim.
5. The images must be original, not re-named or edited and show the items in their current condition.
6. You must have an active Bikfinder subscription.

Approved Lock Reminder

Our minimum required lock standards are detailed here with a 'tick', for clarity, these are Sold Secure Gold and Diamond. Please ensure you have the right standard:



Your specific insurance needs are not assessed, and no personal recommendation is provided. Information is given to enable you to make a decision on whether the product meets your needs. You must take care to answer all questions accurately and honestly, as failure to do so could affect your policy and ability to make a successful claim. A hard copy of your policy documents are available on request, free of charge.